

The fine print



DEFINITIONS

Event: SMSF Day – March/April 2019

Organiser: Smarter SMSF Pty Ltd ('Smarter SMSF')

Ticket: Entry to the events associated with 'SMSF Day'

Ticket Holder: The name in which the ticket has been purchased under or allocated to

FEES

One ticket includes entry to the event 'SMSF Day'. Flights, travel to and from venue, parking and accommodation are the responsibility of the ticket holder.

Tickets may not, without the prior written consent of Smarter SMSF, be resold or offered for resale at a premium or used for advertising, promotion or other commercial purposes (including competitions and trade promotions). If a ticket is sold or used in breach of this condition, the ticket may be cancelled without a refund or credit and the bearer of the ticket may be refused admission.

The advertised and subsequent price paid for a ticket is deemed to be the correct price and should future tickets be sold at a discount no refunds/credits are due to person who paid a higher amount.

Full payment must be received prior to your attending the event.

CANCELLATION POLICY

Any cancellation notification must be emailed to: team@smarter.com.au. No refunds will be due or payable should the cancellation notice be received 21 days or less from the event date. Should a credit be issued then this credit only be used to attend a future event(s) conducted by Smarter SMSF and must be redeemed within twelve months of the event date.

Should the event be cancelled by the organiser then the organiser has the right to reschedule the event without penalty or refunds or credits being due. No responsibility will be accepted for any associated costs borne by the ticket holder, such as, but not limited to: accommodation, flights or any other incidental costs.

LIABILITY

The organiser, under no circumstance, will accept responsibility for any injury, illness, loss of items traveling to the event, during the event, or traveling back from the event. Workers compensation & public liability insurances are the responsibility of the ticket holder.

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Audio and video recording devices are strictly prohibited. Still photography is acceptable.

All original content of Smarter SMSF must be acknowledged and referenced.

BEHAVIOUR AND GOOD CONDUCT

If the ticket holder is thought to be disrupting the learning and enjoyment of others at the event, they will be removed from the event without a refund or credit of the ticket.

If the ticket holder is thought to be a danger to themselves or others at the event, they will be removed from the event without a refund or credit of their ticket.

If the ticket holder is threatening or abusive to others they will be removed from the event without a refund or credit of their ticket.

EVENT

The organiser has the right to change advertised programs, venues, seating arrangements and audience capacity at any time.

FORCE MAJEURE

The organiser shall not be liable for any failure of or delay in the performance of this Agreement for the period that such failure or delay is due to causes beyond its reasonable control, including but not limited to acts of God, war, strikes or labour disputes, embargoes, government orders or any other force majeure event.

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